

Rellevate Pay Any-Day Card – Employee FAQ

Do I need to switch my direct deposit to use the Rellevate Pay Any-Day Card?

No, you do not need to switch your direct deposit to use the Rellevate Pay Any-Day Card. Your available earned wages can be advanced and loaded instantly onto your card, even if your direct deposit remains unchanged.

What is the Rellevate Pay Any-Day Card?

The Rellevate Pay Any-Day Card is a digital banking solution that lets you access your earned pay instantly, manage your money easily, and use your card anywhere Mastercard is accepted.

How do I access my earned wages?

You can transfer up to 50% of your earned hourly wages to your Rellevate Pay Any-Day Card any day of the week—no need to wait for payday.

Are there any fees for using Pay Any-Day advances?

No, there are no fees for moving available earnings to your Rellevate Pay Any-Day Card, and there are no maintenance charges, monthly fees, minimum balance requirements, or hidden fees associated with the card.

How can I use my Rellevate Pay Any-Day Card?

- ✓ Make purchases anywhere Mastercard is accepted—in stores, online, or by phone.
- ✓ Withdraw cash at over 55,000 Allpoint ATMs nationwide (including CVS, Walgreens, Safeway, and Target).
- ✓ Use the Cash Back option at many retailers.
- ✓ Instantly send money to family and friends in the U.S. (including Puerto Rico) via the Rellevate App.
- ✓ Pay bills safely and securely online.

What are the ATM withdrawal fees?

- ✓ The first two Allpoint ATM withdrawals each month are free, then \$2.95 per withdrawal after that.
- ✓ Out-of-network ATM withdrawal fee is \$3.50 per transaction.
- ✓ Do not use ATMs for balance inquiries; check your balance for free in the Rellevate App.



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Rellevate Pay Any-Day Card – Employee FAQ (Continued)

Can I send money with my Rellevate Pay Any-Day Card?

Yes, you can instantly send money within the U.S. (including Puerto Rico) using the Rellevate App. There is a \$2.95 fee per transaction for this service.

How do I manage my Rellevate Pay Any-Day Card account?

The Rellevate Pay Any-Day Card is a digital banking solution that lets you access your earned pay instantly, manage your money easily, and use your card anywhere Mastercard is accepted.

Use the Rellevate App to:

- ✓ Request advances
- ✓ Track your balance
- ✓ Send money
- ✓ Manage account features at any time

How do I sign up and get started?

- ① Sign up through your employer.
- ② Download the Rellevate App.
- ③ Scan the QR code provided to begin registration and access your pay anytime.

Are there any requirements to get a Rellevate Pay Any-Day Card?

No credit check is required for card issuance.