



Caring Hearts, Healing Hands

Join your fellow hospital
volunteers from across
the state at the
**KHA Hospital Volunteer
Conference!**

April 29, 2024

CityPlace Expo Center
112 S 1st Avenue, La Grange, KY 40031

Join us for the 2024 KHA Hospital Volunteer Conference, presented by the Committee on Volunteer Services (COVS). You won't want to miss educational sessions, networking opportunities, and our entertaining keynote speaker, Terry Foster! We can't wait to see you there!

WHO SHOULD ATTEND

Auxiliary officers, auxiliary members, volunteers, directors of volunteers, and gift shop managers.

CONFERENCE REGISTRATION:

Includes educational sessions and all meals.

Online: [Click here to register!](#)

Email: volunteers@kyha.com

Registration Fee: \$50



Register today!

LOCATION & ACCOMMODATIONS:

Holiday Inn Express & Suites La Grange
1150 Commerce Pkwy, La Grange KY 40031

Online Booking: https://www.ihg.com/holidayinnexpress/hotels/us/en/la-grange/sdflg/hoteldetail?cm_mmc=GoogleMaps_-_EX_-_US_-_SDFLG

Phone: (502) 265-1816

SPECIAL NEEDS:

KHA wishes to take all steps necessary to ensure that no individual with a disability or dietary requirement is excluded, denied services, segregated, or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you need any such assistance or services, please include this on your registration form.

CONTACT INFORMATION:

Kris Allen

KHA Events Manager
502-992-4361 or 800-945-4542

kallen@kyha.com



KHA's Committee on Volunteer Services extends a special thank you to this year's Sponsors!



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SPRING VOLUNTEER CONFERENCE AGENDA

8:30 a.m. (ET)
Registration

8:45 - 9:45 a.m.
Breakfast/Networking with Sponsors

8:45 - 9:45 a.m.

CONCURRENT MEETINGS

- ▶ Kentucky Hospital Gift Shop Managers Association (KHGSMA)
- ▶ Kentucky Society of Directors of Volunteer Services (KSDVS)
- ▶ Auxiliary Presidents

9:45 - 10:30 a.m.

Welcome

Carla Wallace

Chair, KHA COVS
Ohio County Hospital

2024-2025 COVS Service Project: Hope Scarves

Anna Laura Edwards

Executive Director

Introducing the 2024-2025 COVS Service Project and partnership with Hope Scarves. Anna Laura Edwards will share the heartwarming story of the Hope Scarves founder and the great impact this project has on cancer survivors. Learn about the many ways you can help.

10:30 - 10:45 a.m.

Sponsor Break/Silent Auction Bidding

10:45 - 11:45 a.m.

Standards for Volunteers

Robert Campbell, PharmD, BCSCP

Senior Director, Standards Interpretation Accreditation Decision Management, and Medication Safety
The Joint Commission

This session will provide information about Joint Commission requirements to Healthcare Volunteer Leaders. In addition, it will emphasize the importance of volunteers in healthcare settings as part of the organization quality and safety initiatives.

11:45 a.m. - 12:00 p.m.

Sponsor Break/Silent Auction Bidding

12:00 - 1:00 p.m.

Lunch/Awards Ceremony

Featuring 2024 HANDS Award Recipients

1:00 - 1:45 p.m.

Keynote Presentation

Terry Foster, RN

Clinical Nurse Specialist, Emergency Departments Associate Ambassador,
St. Elizabeth Foundation
St. Elizabeth Healthcare



This session will provide information about Joint Commission requirements to Healthcare Volunteer Leaders. In addition, it will emphasize the importance of volunteers in health care settings as part of the organization quality and safety initiatives. This fun and enlightening talk will focus on the very “different” sense of humor shared by all nurses. Often used as a coping mechanism, this speaker will explain the appropriate uses of our type of humor. Our humor invokes a positive attitude and unites us, no matter what your area or era, of nursing practice. Plan to be thoroughly entertained! *(Note: Please empty your bladder fully prior to attending this session).*

1:45 - 2:00 p.m.

Sponsor Break/Silent Auction Bidding

2:00 - 2:45 p.m.

Recruitment & Retention

- **Sara Camic**, Manager, Volunteer Services
UK HealthCare
- **Ginny Coleman**, Director of Volunteer Services
St. Elizabeth Healthcare
- **Harold Snook**, Volunteer for 16 years
Baptist Health Louisville

A panel of hospital volunteer leaders and volunteers from across the state will share their insights on recruiting and retaining hospital volunteers.

2:45 – 3:00 pm

Silent Auctions Closes/Winners Announced/Adjourn

SILENT AUCTION

The conference will include a silent auction. The proceeds will benefit the Carol Walters Teen Scholarship Award. To make the Silent Auction a success, each Auxiliary is asked to donate one or more items for the auction valued at \$50 or more. The more items received; the more funding will be raised for scholarships. This is also an excellent time to network with other volunteers. Please complete the Silent Auction section on the Online Registration Form and bring your items to the conference on April 29.