# KENTUCKY HOSPITAL ASSOCIATION HOMELAND SECURITY ADVISORY SYSTEM GUIDELINES

## BACKGROUND

The Nation requires a Homeland Security Advisory System to provide a comprehensive and effective means to disseminate information regarding the risk of terrorist acts to Federal, State, and local authorities and to the American people. Such a system provides warnings in the form of a set of graduated "Threat Conditions" that increase as the risk of the threat increases. At each Threat Condition, Federal departments and agencies implement a corresponding set of "Protective Measures" to further reduce vulnerability or increase response capability during a period of heightened alert. The primary focus is on PREVENTION – to deter, detect, deny, defend and defeat. This system is intended to create a common vocabulary, context, and structure for an ongoing national discussion about the nature of the threats that confront the homeland and the appropriate measures that should be taken in response. It seeks to inform and facilitate decisions appropriate to different levels of government and to private citizens at home and at work.

There are five Threat Conditions, each identified by a description and corresponding color. From lowest to highest, the levels and colors are:

- Low Condition (Green). This condition is declared when there is a low risk of terrorist attacks. Consider the following general measures in addition to the agency-specific Protective Measures they develop and implement:
  - 1. Refining and exercising as appropriate preplanned Protective Measures;
  - 2. Ensuring personnel receive proper training on the Homeland Security Advisory System and specific preplanned department or agency Protective Measures; and
  - 3. Institutionalizing a process to assure that all facilities and regulated sectors are regularly assessed for vulnerabilities to terrorist attacks, and all reasonable measures are taken to mitigate these vulnerabilities.
- 2. **Guarded Condition (Blue)**. This condition is declared when there is a general risk of terrorist attacks. In addition to the Protective Measures taken in the previous Threat Condition, consider the following general measures in addition to the agency-specific Protective Measures that they will develop and implement:
  - 1. Checking communications with designated emergency response or command locations;
  - 2. Reviewing and updating emergency response procedures; and
  - 3. Providing the public with any information that would strengthen its ability to act appropriately.

- 3. **Elevated Condition (Yellow)**. An Elevated Condition is declared when there is a significant risk of terrorist attacks. In addition to the Protective Measures taken in the previous Threat Conditions, consider the following general measures in addition to the Protective Measures that they will develop and implement:
  - 1. Increasing surveillance of critical locations;
  - 2. Coordinating emergency plans as appropriate with nearby jurisdictions;
  - 3. Assessing whether the precise characteristics of the threat require the further refinement of preplanned Protective Measures; and
  - 4. Implementing, as appropriate, contingency and emergency response plans.
- 4. **High Condition (Orange)**. A High Condition is declared when there is a high risk of terrorist attacks. In addition to the Protective Measures taken in the previous Threat Conditions, consider the following general measures in addition to the agency-specific Protective Measures that they will develop and implement:
  - Coordinating necessary security efforts with Federal, State, and local law enforcement agencies or any National Guard or other appropriate armed forces organizations;
  - 2. Taking additional precautions at public events and possibly considering alternative venues or even cancellation;
  - 3. Preparing to execute contingency procedures, such as moving to an alternate site or dispersing their workforce; and
  - 4. Restricting threatened facility access to essential personnel only.
- 5. **Severe Condition (Red)**. A Severe Condition reflects a severe risk of terrorist attacks. Under most circumstances, the Protective Measures for a Severe Condition are not intended to be sustained for substantial periods of time. In addition to the Protective Measures in the previous Threat Conditions, consider the following general measures in addition to the agency-specific Protective Measures that they will develop and implement:
  - 1. Increasing or redirecting personnel to address critical emergency needs;
  - 2. Assigning emergency response personnel and pre-positioning and mobilizing specially trained teams or resources;
  - 3. Monitoring, redirecting, or constraining transportation systems; and
  - 4. Closing facilities.

The higher the Threat Condition, the greater the risk of a terrorist attack. Risk includes both the probability of an attack occurring and its potential gravity. Threat Conditions shall be assigned by the Attorney General in consultation with the Director of Homeland Security on a national basis. Threat Conditions may be assigned for the entire Nation, or they may be set for a particular geographic area or industrial sector. Assigned Threat Conditions shall be reviewed at regular intervals to determine whether adjustments are warranted.

# **KENTUCKY**

In Kentucky Threat Conditions may be assigned by the Governor for statewide alerts, the County Judge Executives for countywide threats, and the Mayor for citywide threats. The assignment of a Threat Condition shall prompt the implementation of an appropriate set of Protective Measures. Protective Measures are the specific steps an organization shall take to reduce its vulnerability or increase its ability to respond during a period of heightened alert.

The decision whether to publicly announce Threat Conditions shall be made on a caseby-case basis.

A decision on which Threat Condition to assign shall integrate a variety of considerations. This integration will rely on qualitative assessment, not quantitative calculation. Higher Threat Conditions indicate greater risk of a terrorist act, with risk including both probability and gravity. Despite best efforts, there can be no guarantee that, at any given Threat Condition, a terrorist attack will not occur. An initial and important factor is the quality of the threat information itself. The evaluation of this threat information shall include, but not be limited to, the following factors:

- 1. To what degree is the threat information credible?
- 2. To what degree is the threat information corroborated?
- 3. To what degree is the threat specific and/or imminent?
- 4. How grave are the potential consequences of the threat?

# SUGGESTED ACTIONS

What follows are suggested actions to be taken by various organizations/entities if the Governor, County Judge Executive or Mayor increases the Threat Condition to a high condition (orange) or severe condition (red).

The first step is for law enforcement to conduct a threat assessment to identify and evaluate potential threats on the basis of such factors as capabilities, intentions, past activities, current intentions and specific targeting. Additionally, specific threat information must be assessed by its credibility, corroboration, specificity, imminence and gravity.

Next, organizations must do a criticality assessment to determine what is to be protected (people, equipment, capabilities, services, production levels, etc.) and prioritize by significance if lost. Also consider the level of visibility, value of target, hazards – if attacked, population capacity and collateral mass casualties prioritized by loss of life or injuries; economic loss: national, state, regional, etc.; effect on U.S. defense capabilities, and political or social impact.

Then, assess vulnerabilities of the above and develop protective measures in such areas as structural engineering, physical security, operational security, information security, blast physics and personnel assurance.

When developing protective measures consider the three-ring strategy. The inner ring is the target, the middle ring is for defense and the outer ring is to detect and deter.

Also, consider the means of threat delivery including plane, motorcycle, train, car, truck, bus, boat, subway, animals, package, sewer, individual(s), utility line, heating or air conditioning system and balloons.

There are seven security categories to be considered including physical security, operational security (human interaction with information), information and cyber security, personnel assurance, personal protection, information operations, other planning concerns and issues.

### PHYSICAL SECURITY

Regarding physical security, consider credentials, searches (routine and random), inspections and access control for at least employees, contractors, vendors, visitors and media, including their vehicles and equipment. The use of barriers (multiple types and styles) should be considered internally and externally to buildings.

Other areas of concern include parking and traffic control; random patrols; security and screening for mail, deliveries, uniforms, vehicles, weapons, equipment, food and water, ventilation systems, communications and computer systems, blueprints, underground tunnels and pipelines, alarms, detection and lighting systems; access areas; electronic surveillance; lock and key control; line of sight restrictions and removal of vegetation and other visibility restrictions.

Consider the use of armed guards, rules of engagement for use of force, identification of friendly forces, quick response teams, access and checkpoints, restricted areas, reporting procedures and training.

#### OPERATIONAL SECURITY

Regarding operational security (human interaction with information), consider limits on the use and control of computers and access to the Internet; locations and attendance for meetings, conferences, etc.; telephones, tape recorders, wireless devices, fax machines, copiers, scanners, etc.; trash and old documents, draft working documents, media releases; photography of the facility (inside and out); work at home projects; routes; access; breach of security reporting and training.

#### INFORMATION SECURITY

Regarding information security, consider protecting criticality assessments, critical program information and records, critical technologies, contingency plans, standard operating procedures, intellectual property, proprietary information, activity schedules and timelines, recovery capabilities and their timelines, alert procedures, breach of security reporting and training.

#### PERSONNEL ASSURANCE

Regarding personnel assurance consider background investigations, continuous evaluation programs, drug and polygraph testing. Consider reporting policies concerning foreign context, travel (foreign and domestic), suspicious requests, personal

changes and/or problems, personal financial reporting, standards of conduct and ethics, counter-intelligence surveillance, breach of security reporting and training.

#### PERSONAL PROTECTION

Regarding personal protection consider individual protective equipment; detectors and sensors for food and water sources, heating and air conditioning, mail, packages and all deliverables; personal health precautions such as regular medical evaluations, updated immunizations, mental health screening, support groups to assist families; prepositioning of vaccines and/or medications; training exercises to test plans for emergency immunization, evacuation, bomb threats, shelter in place and decontamination; personal and family emergency preparedness action for homes; frequent changes in patterns and schedules; alternate use of entry and exits.

### INFORMATION OPERATIONS

Regarding information operations, consider establishment of a joint information center to control media releases and interviews. Targeted information should be directed at public announcements; employees and their families; contractors and vendors; community leadership; law enforcement; fire service; emergency medical services; public works; medical, religious and business leaders; schools and volunteer organizations. There should be established procedures for reporting suspicious activity; dead or sick animals; unexplained/unusual orders, fluids, droplets, mists or clouds; unusual/unscheduled spraying or discovery of spray devices; human health issues and concerns. Consider the method(s) to use including print, radio, TV, meetings, Internet.

### OTHER PLANNING CONCERNS AND ISSUES

Regarding other planning concerns and issues, consider incident command/unified command procedures pre-event; identification and marking of functions and individuals; interoperable/integrated communications; internal flow of information, intelligence and warnings; location of the command post, logistics support area, life support area, communication centers; establishment of priorities of work; staff meeting requirements, recall procedures, vacation and time off policies and off-site support requirements; examination of legal issues; accounting and expense training; business and travel arrangements; management of VIP visits; disbursal of work force; reexamination of job descriptions, duties and responsibilities; sustainment of operations; prepositioning of supplies and equipment; planning for civil disturbance, inclement weather, bomb threats, hostage barricade, "white powder" incidents; frequent review of threat assessment; and exercises.

The desired outcomes are to maintain economic viability and growth including revenues and jobs and assurance of critical services, public health and safety, public confidence and morale, and local continuity of government.

<u>CHECKLIST</u>
Some specific things to consider are indicated below. However, organizations must develop their own plans based on the suggestions already provided.

Level	Emergency Department	Laboratory	Pharmacy	Public Safety	Other Departments	Administration
GREEN	Review implications, roles and responsibilities for each individual.  Perform monthly assessment/ inventory of decontamination area/supplies/ personal protection equipment (PPE).  Be alert for trends in patient symptoms.  Ensure telephone numbers for local and state health departments AND resource hospital are readily available and current.  Ensure that inhouse call tree is current.  Develop staffing modification plans, including rest cycles and provision of family member care.  Perform and document weekly radio	Identify level capabilities of laboratory (Level A B Level D)  Arrange for contracted laboratory to provide specimen testing beyond facility's capabilities.  Arrange for transport of specimens and for education of transporters on safe transport of specimens.  Ensure call tree is current.  Develop staffing modification plans, including rest cycles and provision of family member care.  Be alert for trends in culture/test ordering. Report concerns to appropriate personnel.  Report suspicious	Ensure call tree is current.  Develop staffing modification plans, including rest cycles and provision of family member care.  Report suspicious circumstances and/or individuals to appropriate person.	Ensure call tree is current.  Develop staffing modification plans, including rest cycles and provision of family member care.  Continue common sense practices in daily security routines.  Report suspicious circumstances and/or individuals to appropriate person.	Ensure call tree is current.  Develop staffing modification plans, including rest cycles and provision of family member care.  Report suspicious circumstances and/or individuals to appropriate person.	Provide training or refresher courses for all hospital staff on color-coding system.  Ensure call tree is current.  Develop staffing modification plans, including rest cycles and provision of family member care.  Review hospital and state disaster plans.  Have public relations or public safety staff monitor news information stations for change in Threat Con.  Have a "basic" unified public information (PI) message available to an "all –hazards" approach.  Provide PI seminars to key personnel within the institution.  Ensure telephone numbers for local and state health departments AND resource hospital are readily available and current.

	checks.  Report suspicious circumstances and/or individuals to appropriate person.	circumstances and/or individuals to appropriate person.				Report suspicious circumstances and/or individuals to appropriate person.
BLUE	Continue all measures as outlined in Green Threat Con.	Continue all measures as outlined in Green Threat Con.	Continue all measures as outlined in Green Threat Con.	Continue all measures as outlined in Green Threat Con.	Continue all measures as outlined in Green Threat Con.	Assign staff person to watch for faxes/E-mails/ correspondence.
	Alert appropriate staff to heightened Threat Con.	Alert appropriate staff to heightened Threat Con.	Alert appropriate staff to heightened Threat Con.	Alert appropriate staff to heightened Threat Con.	Check all equipment for operational readiness.	Continue all measures as outlined in Green Threat Con.
	Check all equipment for operational readiness.	Review disaster preparedness protocols	Review disaster preparedness protocols	Review disaster preparedness protocols	Alert appropriate staff to heightened Threat Con.	Alert all departments, including medical staff, to heightened Threat Con.
	Review disaster preparedness protocols for department.	specific to department.  Ensure the laboratory is secure.	specific to department.  Ensure the pharmacy is secure.	Implement security plans appropriate to the facility (e.g.,	Review disaster preparedness protocols specific to department.	Review disaster preparedness protocols specific to department.  Ensure the department is
	Review call tree and staff modification plan.	Review call tree and staff modification plan.	Review call tree and staff modification plan.	entrances/exits, including those in professional	department is secure.  Review the call tree and staff	Review call tree and staff modification plan.
	Inventory emergency disaster medical bags. Check expiration dates	Be alert for trends in patient culture/testing patterns. Inform appropriate personnel if	Inventory antidotes/ medications levels. Note expiration dates.	office buildings).  Prohibit casual access by unauthorized personnel.	modification plan.	Check all equipment for operational readiness.  Test group page
	and completeness of bags.  Check that all disaster related paper work is	check all equipment for operational	equipment for operational readiness.	Ensure all vehicles are secured.  Check all equipment for		capabilities with Threat Con status.  Have public relations and public safety staff monitor news information
		readiness.		operational		

VELLOW	available. Duplicate as necessary  Assess communications readiness (radios, walkietalkies and other redundant communication systems).  Inventory decontamination area supplies and equipment, including PPE.  Be alert for trends in patient symptoms.  Continue all	Continue all	Continue all	readiness.	Continue all	stations (CNN, MSNBC) for change in Threat Con.  Refresh key personnel on media protocols. Provide media training for all key personnel (e.g., ED physicians, charge nurses, EMS coordinator, nursing supervisor).  Conduct tabletop exercises for key personnel.
YELLOW	measures as outlined in Green and Blue Threat Con.	measures as outlined in Green and Blue and Threat Con.	measures as outlined in Green and Blue Threat Con.	measures as outlined in Green and Blue Threat Con.	measures as outlined in Green and Blue Threat Con.	measures as outlined in Green and Blue Threat Con.
	Consider alternative work schedules for staff if condition escalates.	Ensure all staff is alerted to	Ensure all staff is alerted to the heightened Threat Con.	Ensure all staff is alerted to the heightened Threat Con.	Ensure all staff is alerted to the heightened Threat Con.	Ensure all staff, including medical staff, is alerted to the heightened Threat Con.
	Review hospital and state disaster plans with all shifts.	Review emergency plans for this color condition with all shifts.	Review emergency plans for this color condition with all shifts.	Review emergency plans for this color condition with all shifts.	Review emergency plans for this color condition with all shifts.	Review emergency plans for this color condition with all shifts.
	Inventory available internal resources (beds, pharmacy stock,	Consider alternative work schedules for operational	Consider alternative work schedules for operational	Remind all hospital staff to be suspicious and inquisitive and to maintain heightened	Consider alternative work schedules for operational staff if condition escalates.	Consider alternative work schedules for operational staff if condition escalates.
	laboratory supplies, ancillary services) daily.	staff if condition escalates.	staff if condition escalates.	awareness of people, vehicles and activities.	Check inventory of critical supplies;	Review hospital and state disaster plans.
	Perform disaster call tree drill, including color	Check inventory of critical supplies; reorder if	Check inventory of critical antidotes/ medications;	Ensure call tree is available and	reorder if necessary.	Review incident command structure and command

alert in call.	necessary.	reorder if	current.	center operations.
Davious diagotas		necessary.	Canaidar	Грациа
Review disaster related			Consider alternative work	Ensure communications
paperwork.			schedules for	equipment,
Ensure it is			operational	including telephone
readily			staff if condition	numbers of
assessable.			escalates.	governmental
				agencies, is
Ensure			Increase spot	available and
decontamination			checks of	operational. Instruct
area is			specific high-	telecommunications
operational.			risk	staff to complete a
			entrances/exits	group page with
Ensure the			(e.g., loading	color alert system
emergency			docks,	and document
medical disaster			professional	response times.
bags are readily			office	las comptantes established
available.			buildings). Document	Inventory available internal resources
			security	(beds, pharmacy
			checks.	supplies, laboratory
			on onto	capabilities,
			Do not leave	ancillary services).
			vehicles	,
			unattended and	Evaluate elective
			unlocked.	admissions and
				determine need to
			Move vehicles	cancel elective
			and objects	admissions.
			(trash	
			containers,	Review media
			etc.) away from	protocols and have
			the building.	public relations staff
				monitor news
			Lock and	information stations
			regularly	continuously for
			inspect all	change in Threat
			buildings,	Con. Be aware of
			rooms and	large-scale community events
			storage areas	(sporting events,
			not in regular	concerts, etc.).
			use.	, 3.0.,
			A + +b o	Consult with law
			At the beginning and	enforcement
			end of each	officials/emergency
			shift, as well as	medicine/IDPH on
			at other regular	message to be
			and frequent	disseminated.
			intervals,	Ensure that all key
			inspect the	personnel have
			interior and	same message
			exterior of	(cue cards, talking
			buildings for	points, etc.).
			suspicious	
			packages.	Assign person on

						each shift to be
						media
						representative.
<b>ORANGE</b>	Continue all	Continue all	Continue all	Continue all	Continue all	Continue all
	measures as	measures as	measures as	measures as	measures as	measures as
	outlined in	outlined in	outlined in	outlined in	outlined in	outlined in Green,
		Green, Blue	Green, Blue	Green, Blue	Green, Blue and	
	Yellow Threat	and Yellow	and Yellow	and Yellow	Yellow Threat	Threat Con.
	Con.	Threat Con.	Threat Con.	Threat Con.	Con.	
	- " · "	_ "	- "	- " "	- "	Ensure all staff is
	Ensure all staff	Ensure all staff		Ensure all staff	Ensure all staff	alerted to
		is alerted to	is alerted to	is alerted to	is alerted to	heightened Threat Con.
	heightened Threat Con.	heightened Threat Con.	heightened Threat Con.	heightened Threat Con.	heightened Threat Con.	COII.
	Tillout Coll.	Timoat Com.	Tillout Coll.	Till Gat Goll.	THIOUT COIL	Consider activation
	Ready	Ensure	Activate call	Activate call	Activate call	of facility disaster
	The second secon	security of	tree; place	tree; place staff	tree; place staff	preparedness plan.
		laboratory.	staff on full	on full alert	on full alert	
	and supplies.	·	alert status.	status	status.	Have the IC sheets
	Ensure PPE is	Activate call				available
	available for all	tree; place	Advise staff of	Advise staff of	Advise staff of	
	staff.	staff on full	shift	shift	shift	Assess readiness
		alert status.		modifications if	modifications if	of the command
	Inventory		plan escalates.	plan escalates.	plan escalates.	center
	categories on	Advise staff of				
	disaster form (bed/ blood	shift		At the		Activate call tree;
	availability,	modifications if		beginning and		place staff on full
	availability of	plan escalates.		end of each shift, as well as		alert status.
	medical	Chaura that		at other regular		
	teams/bags).	Ensure that PPE and		and frequent		Advise staff of shift
		specialized		intervals,		modifications if plan escalates.
	Audit internal	response		inspect the		escalates.
	resource	equipment and		interior and		Check all
	availability (e.g.,	supplies are		exterior of		telecommunications
	beds/monitored	checked and		buildings for		equipment for
	beds, blood supply,	readily		suspicious packages.		operational
	antibiotic/IV	available.		раскадез.		readiness. Review
	supply,			Limit access		transfer
	ventilator			points to the		agreements in
	supply, linen			absolute		anticipation of
	supply,			minimum and		patient transfer to
	food/water			strictly enforce		other appropriate facilities.
	supply).			entry control		idollitico.
	_			procedures.		Contact private
	Ensure security					providers with
	of emergency department.					Threat Con Alert for
	dopartinent.					possible rapid
	Activate call			Enforce parking		evacuation of
	tree; place staff			of vehicles		patients to other
	on full alert			away from		facilities.
	status.			main hospital buildings.		
				Salidings.		Test all internal
	Advise staff of			Identify and		communications
				identity and		

	shift modifications if plan escalates.  Check equipment and supplies at patient care/treatment locations as outlined in facility internal disaster plan (professional office buildings, outpatient departments, etc.).  Be alert for trends in patient symptoms. Notify appropriate person if trends noted. Be alert for increase in ambulance transport times.  Check inventory of critical supplies; restock if necessary.			protect all designated vulnerable points.  Lock all exterior doors except the main facility entrance(s).  Check identification of all visitors. Require a signin log with information from each visitor's identification.  Increase defensive perimeters around key structures.		and warning systems. Alert CFO to begin collecting expense data (personnel, equipment, supplies, transfer costs) related to Threat Con Alert.
RED	Continue all measures as outlined in Green, Blue, Yellow and Orange Threat Con.  At each shift change report current status of each department.  Ensure all staff is alerted to the heightened Threat Con.	Continue all measures as outlined in Green, Blue, Yellow and Orange Threat Con.  Ensure all staff is alerted to the heightened Threat Con.  Activate call tree. Secure as many additional staff as necessary. Advise staff of	Continue all measures as outlined in Green, Blue, Yellow and  Orange Threat Con.  Ensure all staff is alerted to the heightened Threat Con.  Activate call tree. Secure	Continue all measures as outlined in Green, Blue, Yellow and Orange Threat Con.  Ensure all staff is alerted to the heightened Threat Con.  Implement parking restrictions and park vehicles away from	Continue all measures as outlined in Green, Blue, Yellow and Orange Threat Con.  Ensure all staff is alerted to the heightened Threat Con.  Activate call tree. Secure as many additional staff as necessary. Advise staff of	Continue all measures as outlined in Green, Blue, Yellow and Orange Threat Con.  Ensure that all staff is alerted to the heightened Threat Con.  Activate facility disaster preparedness plan.  Open up the hospital incident

Activate full ED	schedule	as many	facility.	schedule	command center
command	modifications.	additional staff		modifications.	
center if		as necessary.	Place traffic		Activate call tree.
applicable	Maintain	Advise staff of	and pedestrian	Maintain	Secure as many
	communication	schedule	barriers in	communication	additional staff as
Activate call	with hospital	modifications.	place.	with hospital	necessary.
tree. Secure as	command		p.6.00.	command post.	
many additional	post.	Maintain	D	command poon	A -1:
staff as	post.	communication	Put up signage	F	Advise staff of
necessary.		with hospital	indicating	Ensure critical	schedule
ncccssary.	Ensure critical	The state of the s	patient	antidotes/	modifications.
	supplies are	command	treatment	medications are	
Advise staff of	available.	post.	areas,	available for	Provide for day
schedule			information	staff and	care/child care
modifications.	Ensure that	Ensure critical	area, family	patients.	facilities for staff
Maintain	PPE and	antidotes/	area, etc.		responding to
communication	specialized	medications		Check all	Threat Con Red
with hospital	response	are available	Control access	equipment for	Alert.
command post.	equipment and	for staff and	and implement	operational	
	supplies are	patients.	positive	readiness.	Arrange for food
Have disaster	available.		identification of		service to provide
paperwork in			all persons - no		meals to staff.
order.	Check all		exceptions.		modis to stair.
			Search all		
Activoto	equipment for		suitcases, brief		
Activate	operational readiness.		cases,		
decontamination	reaumess.		packages, etc.,		
area, including			brought into the		
supplies and	Alert		facility.		
PPE.	contracted lab		raomty.		
	of Threat Con		0 "		
Have medical	Red Alert and		Secure all		
bags ready for	the possibility		doors. Maintain		
deployment.	that specimens		a security		
	may be sent to		presence at a		
	them.		single point of		
			access to each		
			building and		
			check		
			identification of		
			all visitors.		
			Maintain a		
			sign-in log.		
			Check all bags,		
			suitcases, brief		
			cases and		
			packages at		
			the security		
			point.		
			Increase		
			defensive		
			perimeters		
			around facility.		
			Make frequent		
			checks of the		
			exterior.		
			Deliveries		
			Deliveries		

	should not be accepted unless approved by supervisory staff. All deliveries are to be opened outside the facility and minimal personnel should be in the immediate area when deliveries are opened.	
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# **Family Preparedness**

- Create an emergency communications plan.
- Establish a meeting place.
- Assemble a disaster supplies kit.
- Replace stored food and water every six months.
- Check on the school emergency plan.
- Contact school/business to determine status of the school/work day.
- Listen to radio/TV and monitor the Internet for information/instructions.
- Be alert to suspicious activity and report it to property authorities immediately.
- Discuss childrens' fears concerning possible/actual terrorist attacks.
- Exercise caution when traveling.
- Keep copies of important documents in a watertight, fireproof container.
- Teach family members how to shut off utilities in the home.
- Make arrangements for pets.
- Post emergency telephone numbers and teach children how and when to call 911.
- Locate safe places in your home for each type of disaster and determine the best escape routes.
- Test and recharge fire extinguishers according to manufacturer's instructions.
- Test smoke detectors monthly and replace batteries annually.
- Coordinate plans with neighbors.
- Establish a household rule: only a responsible adult may open an outside door to a visitor.
- Ensure that adults know how to call the utility company to verify utility workers' identities before permitting their entry.
- Cut back the shrubbery from blocking windows.
- Put good locks on all doors and windows.
- Put up additional exterior lighting and a peephole.
- Display "guard dog", "security", or "alarm service" warning signs.

5/1/03