



Managing for Morale: Effective Management Techniques to Retain Your Staff

1.5 Face-to-Face Education Credits

Thursday, February 21, 2019* 2:30 to 4:00 PM, ET
Frankfort Country Club • 101 Duntreath Street • Frankfort, KY 40601

This panel will engage hospital leaders who will share best practices for staff retention.

Learn from an esteemed panel of Kentucky health care leaders including hospital chief executive officers, a chief nursing office and other health care leaders who will focus on effective management techniques for retaining staff.



Education offered in conjunction with:



Who Should Attend:

Health care leaders including hospital c-suite executives, service line leaders, department managers, other ACHE members, non-members and students wishing to learn more about effective management techniques to retain staff.

Panelists will address the following:

- One or two essential skills for strong managers
- Changes in management over the past 3 to 5 years
- New skills needed and how staff expectations have changed
- Why a good manager is key to retaining frontline personnel
- How frontline staff define good management and what are they looking for
- How coaching/mentoring fit into a model of good management

*ACHE Panel immediately follows the KHA Hospital Day at the Legislature and Luncheon at the Capitol with members of the Kentucky General Assembly. The KHA Program is separate and requires its own registration.

Continuing Education Credit

This program has been developed and is presented locally by the Kentucky Chapter of ACHE. The American College of Healthcare Executives has awarded 1.5 ACHE Face-to-Face Education Credits to this program.

Fees and Cancellations

- \$35 ACHE members
- \$70 Non-members
- Students are free

A \$25 processing fee will be assessed for cancellations made after February 19.

SAVE THE DATE

KHA 90th Annual Convention

May 8-10, 2019

Lexington, Kentucky

EARN 7.5 hours of F2F Credits



Registration - Register before February 19, 2019

To register please visit: <https://www.kyha.com/events>

- KHA Hospital Day at the Legislature registration also available at this link
- Login with your email address and password
- For password reset, follow the prompts on the KHA website or contact Tammy Wells at twells@kyha.com or 502-992-4370

If you'd like to register multiple people, please email this form to Pam Kirchem at pkirchem@kyha.com

Hospital/Facility: _____ Phone: _____

Name: _____ Name: _____

Title: _____ Title: _____