



Kentucky CAH Quality Leader Conference
Perfecting Transitional Care and Seeking Patient Satisfaction
February 6, 2018

KHA Office Building
2501 Nelson Miller Parkway
Louisville, KY 42253

Kentucky Hospital Association and our Hospital Research and Education Foundation (KHREF) are pleased to host an education session for Critical Access Hospital (CAH) quality leaders. KHREF partners with Cynosure Health to provide quality improvement education, tools and technical assistance through both the Rural Hospital Flexibility Program (Flex Grant for CAHs) and through the Hospital Improvement Innovation Network (HIIN). Barb Debaun will lead the educational session on February 6, working with quality leaders in reviewing data, learning best practices and discussing innovative strategies in improving patient discharge, transition and post acute care.

AGENDA

9:00 – 9:30	Registration and Continental Breakfast
9:30 – 9:35	Welcome and introductions
9:35 – 10:00	Understanding Transitions of Care Challenges and Barriers
10:00 – 10:45	Emergency Department Transfers and Communication <ul style="list-style-type: none">• MBQIP data review• Challenges and Barriers• Best Practices
10:45 – 11:30	Discharge Planning (is there HIIN data we can use?)
11:30	Lunch
12:15	Swing Bed Quality Data Pilot
1:00 – 1:15	Swing Bed Value and Niche
1:15 – 1:45	Discussion – Complex Patient Challenges
1:45 – 2:00	Break
2:00 – 3:00	Patient Satisfaction <ul style="list-style-type: none">• MBQIP Data Review• Challenges and Barriers• Best Practices
3:00 – 3:45	Roundtable – Current Challenges for Quality Leaders
3:45 – 4:00	Wrap up and Evaluations