



# Kentucky Critical Access Hospital Excellence in Emergency Care Conference - August 9-10, 2018

Jeptha Creed • 500 Gordon Lane • Shelbyville, KY 40065

Are you looking to improve your ED processes? If so, you won't want to miss the opportunity to attend this highly interactive session to gather ideas from your peers that you can immediately try in your hospital. This is two-day conference is designed for hospital CEOs and emergency department leaders to support CAH emergency care growth and quality. The conference addresses operations efficiency, opioid abuse challenges, culture and quality. Learn how to improve your data collection and analysis and ways to provide even better and more efficient care to enhance your patient experience.

## Speakers

### DAY 1 - August 9

**Stephanie Baker, MBA/**  
HCM, BSN, RN, CEN  
Studer Group

**Dan Smith, MD, FACEP**  
Studer Group

### DAY 2 - August 10

**Nancy Galvagni**  
Senior Vice President  
Kentucky Hospital  
Association

**Pat Teske, MHA, BSN**  
Cynosure Health

## Day One - Agenda

**9:00 AM - Registration**

**9:30 AM - Welcome and Introductions**

**9:45 AM - Key Content**

- Creating the ED You Deserve
- Principles and Tenets in Flow Efficiency to Unite the Patient with Their Care Team

**12:15 - 1:00 PM - Lunch (*will be provided*)**

**1:00 PM - Agenda Continues**

- From Getting Them In to Moving Them Through: Dissecting Effective Flow Models to Expedite Flow and Enhance Patient Experience
- Considerations in Pain and Comfort Care in the Era of the Opioid Epidemic
- Decoding Performance Conversations: Creating a Culture of Always

**4:30 PM - Evaluations and Adjourn**

## Day One Objectives

- 1) Learn two key strategies for engaging and maximizing the ED workforce
- 2) Discuss why timeliness of care and flow efficiency matter
- 3) Demonstrate effective communications and care narration as patients move through an ED visit

4) Discuss the scope and significance of pain and factors which make this a challenging facet of care in the Era of the Opioid Epidemic.

5) Learn key elements to hold effective performance conversations.

## Continuing Education Credit - Day One

This program offering is approved by the Kentucky Board of Nursing for 7.2 contact hours, program offering number 5-0023-1-20-123 - expiration date December 31, 2019. The Kentucky Board of Nursing approval of individual nursing education provider does not constitute endorsement of program content. Participants must attend the entire session and complete the evaluation. Those desiring continuing education credit must have their nursing license number at registration.

## Day Two - Agenda

**8:30 AM - Registration and Breakfast**

**9:00 AM - KHA ED Project**

Nancy Galvagni  
Senior Vice President  
Kentucky Hospital Association

**10:00 AM - Improving Quality of Care in the ED**

- Emergency Department Transfer Communications
- Understanding Quality Data

**12:15 - 1:00 PM - Lunch (*will be provided*)**

**1:00 PM - Agenda Continues**

- Analyzing your current processes to determine opportunities for improvement

**2:30 PM - Evaluation and Adjourn**

## Day Two Objectives

- 1) Recognize the ED1, ED2 and EDTC MQIP measures

- continued -

- 2) Examine processes for successful data collection
- 3) Determine improvement opportunities
- 4) Design an action plan to improve outcomes

## Continuing Education Credit - Day Two

This program offering is approved by the Kentucky

Board of Nursing for 5.7 contact hours, program offering number 5-0023-1-20-124 - expiration date December 31, 2019. The Kentucky Board of Nursing approval of individual nursing education provider does not constitute endorsement of program content. Participants must attend the entire session and complete the evaluation. Those desiring continuing education credit must have their nursing license number at registration.

### General Information

#### Meeting Location

##### Jeptha Creed (distillery)

500 Gordon Lane  
Shelbyville, KY 40065

#### Accommodations

##### Best Western Lodge – Shelbyville

115 Isaac Shelby Drive  
Shelbyville, KY 40065

**Phone:** 502-633-4400

**Room Rate:** \$78 + tax per night  
Registraton for day 1 and day 2

*(Refer to Kentucky Hospital Association Room Block)*

#### Registration (Register by August 2, 2018)

The registration fee for this program is **FREE** for participating hospitals. You may register online, fax or mail.

**Online:** <https://www.kyha.com/events>

**Fax to:** (502) 426-6226

**Mail to:** Elizabeth Cobb  
P. O. Box 436629  
Louisville, KY 40253-6629

**Email to:** [ecobb@kyha.com](mailto:ecobb@kyha.com)

#### Special Needs

KHA wishes to take all steps necessary to ensure that no individual with a disability is excluded, denied services, segregated or other-wise treated differently than other individuals because of the absence of auxiliary aids and services. If you need any such assistance or services, please contact Sharon Perkins, KHA Director of Education and Human Resources at 502-992-4355 or via [sperkins@kyha.com](mailto:sperkins@kyha.com)

#### For More Information

Elizabeth Cobb  
Vice President/Health Policy  
Kentucky Hospital Association  
P. O. Box 436629  
Louisville, KY 40253-6629

502-426-6220  
[ecobb@kyha.com](mailto:ecobb@kyha.com)

## **Registration Form - Kentucky Critical Access Hospital - Excellence in Emergency Care Conference**

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**Online Registration:** <https://www.kyha.com/events>

#### Please Complete Information:

Name \_\_\_\_\_

Title \_\_\_\_\_

Email \_\_\_\_\_

#### Complete Hospital Information:

Hospital \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

#### Day Programs (Check appropriate box/s)

Day One Program

Day Two Program

#### Special Dietary Request

Vegetarian meal required

Gluten-free meal required

#### Registration forms need to be mailed by **August 2, 2018** to:

**KHREF**  
Attn: Elizabeth Cobb  
PO Box 436629  
Louisville, Kentucky 40253-6629

**Phone:** (502) 426-6220  
**Fax:** (502) 426-6226

